



Hiab Authorised Service Centre

Cooper Hiab are the West Midlands authorised service centre for Hiab Cranes and Multilift Demountables. Cooper Hiab were chosen above all others for their dedicated service policy and commitment to customer satisfaction.

Customer Service is our top priority, our engineers and technicians are fully trained to provide unrivalled service and support.

Our location in Wolverhampton near to M5/M6 & M54 Motorway Network ensures that we are easily accessible to all HIAB/Multilift Customers in the West Midlands Region.

Hiab Breakdown Assistance

Cooper Hiab's engineers provide a first class breakdown service.

In the event of any mechanical failure or fault our fully equipped workshops, team of HIAB trained staff and fully loaded fast response HIAB support vehicles are equipped to handle any situation.

Cooper Hiab staff have the expert knowledge to be able to find solutions to meet your needs.

Hiab Inspections, Maintenance & Servicing

Hiab cranes undergo extensive tests and checks when being serviced with Cooper HIAB, Individual checks from subframe, base, outrigger legs and boom section to loader body, hydraulics and electrics to name but a few.

All checks are carried out by authorised and fully trained HIAB service engineers.

Our maintenance services are carried out in accordance with HIAB/Multilift Manufacturers Guidelines and the industry standards as laid down by ALLMI.

Preventive Maintenance

Preventive maintenance is a must for the reliable and safe use of load handling products designed to perform in a variety of road and weather conditions.

The Hiab service department has developed a preventive maintenance programme that will keep your Hiab equipment in peak condition to meet all your expectations.

The preventive maintenance program is designed to keep the HIAB crane in good working order and ownership costs to a minimum. It is vital that specific tasks listed are carried out correctly.

Service Contracts

If you have taken a service contract with HIAB upon purchase of a new crane, you should be entitled to both minor and major services each year. You should check your manual for more details on this.

Minor services include checking oil levels, re-greasing and inspecting for damaged / faulty parts. The major service includes all of the previously mentioned alongside changing the oil bath. (if applicable).

As an Authorised HIAB service centre, Cooper HIAB are able to examine and service your HIAB crane giving you the assurance that your equipment will be checked and repaired by qualified HIAB agents, we are annually audited and our quality and commitment to our customers are second to none.

Our staff training is always kept up to date ensuring the highest quality service around.

Cooper HIAB recommend Crane servicing / inspections should take place from three months depending on usage. Cooper HIAB produce upon servicing / inspections a service report outlining any advisories and repairs that should be undertaken to maintain your HIAB crane.



call freephone 0800 970 4780



Call-in or Call-out

Due to our position in the Heart of the West Midlands, we are able to offer On Site Call Outs, Scheduled Engineer Visits or a Call In facility. This ensures that our extensive Customer base throughout our area have peace of mind that for any eventualities or breakdowns, help & assistance is always close at hand.

COOPERHIAB SUPPORT



Servicing and Maintenance of third party cranes.

As well as our HIAB/Multilift Services, we are also able to offer our services for Third Party Manufacturers. This includes Load Testing, Crane Repairers and Parts for all types of Small to Heavy Duty Cranes & Lifters currently available in the UK.



Fleet Management

From single vehicles to Fleet of Vehicles, Cooper HIAB offers special tailor made Fleet Management Packages for all vehicle servicing, repairs and maintenance requirements. Contact CooperHIAB for further details.



LOLER Certification & Load Testing

We offer Load Testing & LOLER Certification for all types of Cranes, Cable and Hookloaders currently available in the UK.

Our Load Testing is carried out with our Fully Trained & Experienced Engineers using Calibrated & Certified Loading Testing Weights & Equipment.



Approved Parts

Our Parts Department daily despatch genuine HIAB / Multilift Spare Parts to our Customers normally for delivery within 24 Hours from placement of order.

We are also able to use the extensive HIAB UK Service Network for more specialised parts, ensuring that HIAB Customers always receive the best service possible.

Secure Parking Facility

As part of our overall service package we are able to offer Secure Parking at our 2 Acre Facility.

We have 24 Hour Monitored Security including state of the art Infra Red Perimeter and Site Cameras.



Commercial Vehicle Refurbishment

As well our HIAB/Multilift Services, Cooper Group UK also operate a VBRA Approved Vehicle Repair & Paintshop. Our 55ft Large Bake Oven Paint-booth is able to accommodate all Sizes & Configurations of Commercial Vehicles using PPG Delfleet Paint Products.



Opening Hours

Cooper Hiab opening hours:
08:00 - 17:00 Monday to Friday.
08:00 - 12:00 Saturday.

Contact Details

T: 0800 970 4780
W: www.cooperhiab.com
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Please contact one of our advisors for a no obligation visit and discussion of your service requirements or call Cooper Hiab freephone today on (+44) (0)800 970 4780.



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